MARYLAND GOVERNOR'S GRANTS CONFERENCE

Grants 101: Nonprofit Roadmap to Success

Jennifer B. Jones

Your non-profit business is a business!

NONPROFIT ROADMAP TO SUCCESS

Part I – Business Basics 101

Part II – Business Development 102

Part III – Funding and Sustainability 103

A QUICK ASSESSMENT



Who's in the Room?

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Your non-profit business is a business!

SUSTAINABILITY: SURVIVAL vs LEGACY

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ROADMAP TO FUNDING SUCCESS



WORKSHOP GOAL

Present a convincing argument to support the hypothesis that increased business readiness will produce outcomes to result in increased nonprofit funding success.

PART I – BUSINESS BASICS 101 A Foundation for Success

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BUSINESS BASICS 101 – VISION

PASSION

Vision & Mission What am I going to do? Envision - Name, Colors, Logo

STRATEGY, PLANNING & CAPACITY BUILDING

PURPOSE

How do I do it? What do I need? Who will help me? Who to serve? STRUTURE, INFRASTRUCTURE PROGRAMS, DEVELOPMENT & IMPACT ASSESSMENT

BUSINESS BASICS 101: NEW NONPROFITS

Business Basics

Infrastructure

Products and Services

Execution and Engagement

Impact, Outcomes and Measures

- Articles of Incorporation (Board), EIN, 501c3 Designation, Business Plan, Launch – Office, Website, Brochure, etc.
- Organizational Operational Chart, Offices, Bylaws, D&O, Oversight (Lawyer, Accountant, Consultants, SMEs)
- Competitive Analysis-based models to deliver successful programs or products (social entrepreneurship). Full marketing, outreach, calendar of event, etc.
- Population Served or Customers, Volunteers, Members, Sponsors, Funders, Strategic Partners, Friends
- Need, Impact, Growth Capture, Measure, Report

BUSINESS BASICS 101: ESTABLISHED NONPROFITS

Business Basics

Infrastructure

Products and Services

Execution and Engagement

Impact, Outcomes and Measures

- Evaluate your organization to be sure that the basics are covered (compliant – D&O, covered, reporting, etc.)
- Evaluate the Board, Staff, Volunteers for their overall effectiveness now and future. Ensure that a process for performance evaluations of staff and board expansion.
- Review of the Business Plan, Strategic Plan, Programs of Service, Products or Services – Innovation, Effectiveness
- Create stakeholder engagement, updates, thank you, appreciation, celebrate, "where are they now"
- By the Numbers Years, Number Served, Dollars Contributed

Yes, you do need a lawyer, accountant and advisors (business, subject matter, mentor organizations, networks and collaboration).

BUSINESS BASICS 101 – BUSINESS PLAN



TABLE OF CONTENTS "Business Name"
Confidentiality Statement
1. INTRODUCTION
A Mission & Vision Statement
B. Executive Summary
2. BUSINESS OVERVIEW
A. Business
C. Statement of Need and I pac
A Bu ness Q erational Structure & Supplies/Services
C. Supplies/Services
D. Strategic Partnerships & Growth Strategies
4. MARKETING
A. Marketing Overview
B. Promotions
C. Advertising Campaigns & Strategies
D. Traditional & Web & Social Media Presence Advertising
E. Targeted Awards, Recognition and Corporate Signature(s)26
F. Launch Ideas & Campaigns
G. Business Development Strategy
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TABLE OF CONTENTS - continued 5. COMPETITIVE AND DEMOGRAPHIC ANALYSIS A. Regional, National (and International) Models & Competitors... B. Commercial and Private Governmental Services & Support. 31 C. Strategic Alliances, National & International Resources. .32 D. Demographic Justification, Need and Impact Analysis. 35 6. OWNERSHIP, MANAGEMENT & ORGANIZATIONAL STRUCTURE A. Overview of Business. .42 B. Organizational Charts - (Addendum B) C. Résumés of Principles/Executives. 44 7. STRATEGIC GROWTH & EXPANSION A. Planning, Development & Growth ... 30 B. Financial Sustainability. 41 8. FINANCIALS A. Sources of Funds. 5/1 B. Uses of Funds.. 54 C. Chart Analysis of Impact, ROI and Effectiveness.. D. Assumptions. 60 E. Financial Projections - Year 1 - Month to Month, Years 1 through 5 - Annual ADDENDUM A - Exhibits ADDENDUM B - Organization Chart ADDENDUM C - Justification Financial Projections



SUSTAINABILITY: SURVIVAL vs LEGACY



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READINESS: BUSINESS BASICS 101 Planning & Strategy, Lawyer, Accountant, SMEs and Stakeholders

PART II – BUSINESS DEVELOPMENT Essential Elements and Winning Strategies

Your non-profit business is a business!

FUNCTIONAL ORGANIZATION & OPERATIONS



SUSTAINABILITY: SURVIVAL vs LEGACY



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ROADMAP TO FUNDING SUCCESS



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STRATEGIC: EXECUTION AND FUNDING

Planning & Execution

Funding & Sustainability

Grants Partnerships, Mentorships, Collaboration

Prospect Research, Grants
 Calendar, Application, Writer

Sponsorship & Partnership Impact, Demographics, Messaging

> Fundraising, Events, Campaign

 Marketing Plan, Digital Strategy, Engagement, PR

Members, Friends, Sponsors People, Gifts, Contributions

 Alignment with Corporation and Programs

 Planning, Marketing, Partnerships

 Outreach for Partners, Gifts, Donations

READINESS: BUSINESS DEVE 102

Functional Operations and Implementing BD Strategies for Funding Readiness

PART III – FUNDING & SUSTAINABILITY Leveraging and Executing Strategies to Win

FUNDING & SUSTAINABILITY



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ROADMAP TO FUNDING SUCCESS



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TRAINING, TOOLS AND RESOURCES

- Maryland Governor's Grants Office (<u>http://grants.maryland.gov</u>)
- Maryland Nonprofits
 (<u>http://www.marylandnonprofits.org</u>)



 Foundation Center (<u>http://foundationcenter.org/findfunders/cga.html</u>)

Keys to Success

F&S: MEMBERSHIPS AND PARTNERSHIPS

- Volunteers Process for Formal Engagement (Screen, Train, Assign), Support the Organization, Events, Activities and Programs (Thank You)
- Memberships & Friends Of Levels, Annual Fees, Support the Organization (Celebrate and Honor – Annual Giving)
- Donors, Advisors, Partners and Partner Organizations Add and Build Capacity in the Organization by giving time, money, expertise, supplies, materials, gifts. (Recognize and Celebrate – Recurring or One Time Gift)
- Database Volunteers, Members, Donors, Partners, Advisors are your strength in numbers, greatest resource to share the work, introduce funders, etc.

F&S: FUNDERS, DONORS, PARTNERS

Sponsorships & Partnerships

- Corporations, Large Foundations, Business and Strong Organizations Annual Giving (Galas & Gifts)
- Establish Relationships, Formal Meetings, Professional Packages, Identify Key Persons (Courting)
- Alignment with their foundation, mission, programs and target demographic. (Numbers)
- Leverage the Board and Officers

Fundraisers, Events, Campaigns

- Live, Virtual, Digital Events and Activities
- Intentional Campaigns, Strategy and Calendar
- Awareness, PR, Engagement, or Outreach to Attract Target Population, Donors, Funders, Volunteers
- Digital Strategy, Social Media, Press, Newsletters, Well-Marketed Events, P

DIGITAL STRATEGY: FUNDRAISING



- Facebook Registered Non-profit: <u>https://nonprofits.fb.com/</u>
- AMAZON Smile Campaign: <u>https://org.amazon.com/</u>
- Day of Giving: <u>https://www.givingtuesday.org/</u>
- United Way DoMore24: <u>https://www.domore24.org/</u>
- Go Fund Me: <u>https://www.gofundme.com/c/fundraising-ideas/nonprofits</u>

Grant Writing Strategies

GRANT FUNDING SOURCES



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GRANT WRITING BASIC – 3 SIMPLE STEPS

Identify

Prepare

Submit



Three Simple Steps. No Simple Feat!

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PROPOSAL DEVELOPMENT STAGES

- Funding Strategy (Goals, Partners, Focus)
- Fundability Assessment
- Prospect Research
- Content Development
- Grant Identification
- Proposal Preparation & Submission
 - Award Notification & Debriefing
 - Grant Management & Fiscal Administration
 - Grant Closeout
PROPOSAL DEVELOPMENT STAGES

Funding Strategy (Goals, Partners, Focus)



Fundability Assessment

Prospect Research

- Content Development
- Grant Identification
- Proposal Preparation & Submission
- Award Notification & Debriefing
- Grant Management & Fiscal Administration
- Grant Closeout

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What do you need?

VS.

What you want?

WHAT IS PROSPECT RESEARCH?

Definition: a process in fundraising wherein a researcher identifies and provides relevant information about potential donors to an organization <u>http://www.aprahome.org</u>

Resources: Governor's Grants Office <u>http://grants.maryland.gov</u>

Foundation Library <u>http://foundationcenter.org</u>

Grantsmart http://grantsmart.org

Grantspace http://grantspace.org

Guidestar <u>www.guidestar.org</u>

Grant Watch <u>www.grantwatch.com</u>

Google is your friend! Google.org



STRATEGIES FOR GRANT WRITING SUCCESS

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OWN IT! "You're responsible for the grant that you submit!"

- **Applications** Background, Scope, Details, Compliance Criteria, Instructions, Evaluation
- **Before Writing** Read the Application, Create a List of Deliverables, Timeline, Team and Communicate and Meet Throughout the Process
- All About the Numbers Needs, Impact, Population and Number Served, Volunteers, Measures, Progress, Budget and Justification
- Grant Writer or Not Ask for writing samples, references and a detailed agreement cost, time, communication

GRANT SUBMISSION ESSENTIALS

- Outstanding Packaging, Organized Presentation and Table of Contents
- Answers the Basics with Specific Details/Data Who, What, When, Where, Why and How?
- Well-substantiated Approach, Data, Statistics, etc.
- Infrastructure, Experience, "Skin in the Game" to Accomplish Tasks and Reach Milestones
- Well-Documented, Justified Budget
- Effectiveness or Measurable Outcomes

SUCCESSFUL GRANT WRITING TIPS



 Collaboration, Partnerships, Strong Board

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- Prospect Research, Funding Strategies
- Data, Research, Information
- Integration Of Technology & Innovation
- Hot Buttons & Win Themes

EXCEPTIONAL GRANT PROPOSALS



- Clearly and concisely presents the organization and provides all of the requested information.
- Ease of Reading & No Typos, Misspelled Words, etc.
- Logical Presentation of Justified Need or Specific Request
- Passion "Tell The Story".... "Sell the Story"

EXCEPTIONAL GRANT PROPOSALS



- Strong Collaborations, Innovation or Impact
- Achievable Approach & Measurable Results
- Efficient Use of the Grant Award
- Experience, Progressive Growth, Data-Driven, Details, etc.
- Vision/Plan for the Future, Next Steps, etc.

READINESS FUNDING AND SUSTAINABILITY 103

Strategies Are Essential to Successful Grant, Sponsorship, Fundraising and Membership Funding

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Grants 101: Nonprofit Roadmap to Success

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BONUS GRANT WRITING STRATEGIES

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THE GRANT APPLICATION



- Overview of Funding Entity
- Background or Purpose of the Opportunity
- Application Instructions
- Guidelines And Policies (Eligibility, Award, Funding Restriction, Data Sharing, Etc.)
- Evaluation Criteria
- Submission Criteria
- Point Of Contact

RESOURCES: GRANT APPLICATIONS

Foundation Center

http://foundationcenter.org/findfunders/cga.html

Common Grant Application

http://www.commongrantapplication.com

Grants.gov http://www.grants.gov

USA.gov http://www.usa.gov

New USA Funding http://www.newusafunding.org

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BEFORE WRITING THE GRANT

- Read the grant application, instructions, attachments.
- Establish a timeline for preparing the application.
- Establish a comprehensive list of deliverables.
- Assign deliverables & tasks to team with deadlines for completing each deliverable.
- Communicate and update progress regularly face-to-face meetings, conference-calls, emails.
- Create A hard copy of the proposal (working document).
- Assemble the grant (signatures, letters of support, etc.).
- Proposal review primary team, second team, final review team. (Build in time for mistakes, errors, etc.)

SECTIONS OF THE PROPOSAL

PRE-APPLICATION INSTRUCTIONS LIST OF GRANT DELIVERABLES

NON-PROFIT BUSINESS PROFILE

Business Name & Address President (Name, Address, Email, Telephone, Alternate Telephone) Primary Point of Contact (Name, Address, Email, Telephone, Alternate Telephone) Non-profit (Copies – Articles of Incorporation, Tax Exempt Letter, 990, etc.)

GRANT PROPOSAL

Project Title Project Narrative Project Summary (Abstract) Specific Aims Statement of Need (Services Provided, Demographic Served, Data, Statistics, Supporting Information) Impact (Outcome, Measurements, Milestones, Definition of Success) Models of Success (Source of Project Ideas) Bibliography and Cited Literature Sources (when applicable)

RESUMES

Business Organizational Structure Project Organizational Structure (Collaborative Partners, Governmental, Faith-based, etc.) Contact Information List

BUDGET

Budget (Project & Non-Profit Annual Report) Budget Justification

SUPPORTING DOCUMENTS

Target Demographic Letters of Supports (Collaborative Partners, Consortium/Contractual Agreements Management Plan (Staff, Volunteers) Facilities and Other Resources

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- Proposal Narrative/Research or Project Plan
- Background, Significance or Supporting Data
- Organizational Structure & Management Plan
- Experience & Past Performance
- Budget & Budget Justification
- Implementation Plan Use of Funds, Quality Assurances, Reaching Target Group, etc.
- Collaborative Partners, Letters of Support & Matching Funds Commitments
- Plan for Self-Evaluation & Reporting

IT'S ALL ABOUT THE NUMBERS

- Volunteer Hours: <u>http://www.handsonnetwork.org/tools/volunteercalculator</u>
- Organizational Self-Assessment: https://www.councilofnonprofits.org/tools-resources/organizational-self-assessments
- Impact: http://managementhelp.org/evaluation/program-evaluation-guide.htm
- Board Self-Assessment: <u>http://www.nhnonprofits.org/sites/default/files/documents/bsaq/questionnaire.pdf</u>
- National Center for Charitable Statistics: <u>http://nccs.urban.org/</u>
- Grant Budgets: <u>http://grants.nih.gov/grants/how-to-apply-application-guide/format-and-write/develop-your-budget.html</u>

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COMPONENTS OF THE BUDGET

- Direct Costs Personnel, Fringe Benefits, Equipment, Supplies, Travel, In-Kind Contributions
- Indirect Costs Building, Operating Cost
- <u>http://grants.nih.gov/grants/how-to-apply-application-guide/format-and-write/develop-your-budget.html</u>
- <u>http://nonprofit.about.com/od/founda</u> <u>tionfundinggrants/a/grantbudget.htm</u>

Earned Revenue	Expenses			
Concerts	48,500	Concerts		
Films	93,600	Films		
Arts in Education	15,950	Arts in Education (bala earmarked for Arts in E		
Rentals	130,500	Rentals		
Concessions	37,200	Concessions		
Ticketing Fees	34,400	Ticket Handling		
		Marketing		
Total Earned Revenue	\$360,150	Total Earned Expenses		
Unearned Revenue				
Memberships	46,800	Membership & Donor Ma		
City Funding	10,400			
County Funding	2,500			
State ind Intividue & Business Sponsorships	A .70	ONAL		
Monthly Program Guide Sponsors	9,000	ET1		
Earmarked Education	15.00	ET!		
Concert & Film Sponsors	2,500			
Event Sponsors	22,500			
Fundraising Events	92,100	Fundraising Events Payroll		
Interest	24	Bank Loan		
		Overhead Other Than Pa		
Total Unearned Revenue	\$215,524	Total Unearned Expens		
TOTAL REVENUE	\$575.674	TOTAL EXPENSES		

Citizens for Planned Growth ¹ General Operating Budget					
	FY2003		FY2004		FY2005
RANT	Budget ³		Budget ⁴	2rd Qtr 5	Breiented ⁶
Frants ⁷ (see attached list of ot Foundations	her sources of	proposed Fy	'05 funding)		
Public Welfare Foundation	20,000	18,000	20.000	18,000	22,000
Taylor Family foundation	5,00		0.000	20,000	25,000
Annie E. Casey Foundatio	5,0	15 00 50 000	0,000	50,000	50,000
Corporate Contributions			,000		00,000
Home Depot	10,000	10,000	12,000	10,000	12,000
Georgia Power	10,000	8,000	12,000	8,000	12,000
nterest Income	20,000	18,000	22,000	18,000	25,000
lajor Donors	30,000	28,000	30,000	12,000	33,000
Nembership	9,000	5,600	10,300	4,300	12,700
OTAL INCOME	\$204,000	\$197,600	\$236,300	\$175,300	\$256,700
XPENSE					
ccounting/ Bookkeeping	5,000	5,000	6,000	6,000	7,000
oard D&O Insurance	3,000	3,000	4,000	4,000	5,000
onferences/Meetings	2,000	2,000	2,000	1,000	2,000
ues & Memberships	800	800	900	600	1,000
urniture & Equipment	1,400	1,400	1,600	1.300	1,800
egal Expenses	10,000	9,000	12,000	10,000	15,000
iscellaneous	500	400	500	300	500
ersonnel					
Executive Director	55,000	55,000	60,000	45,000	63,000
Office Manager	32,000	32,000	33,000	24,000	35,000
Retirement	3,000	3,000	4,000	3,500	5,000
Health & Disability Insurance	10,000	10,000	11,000	8,000	12,000
Medicare Tax	1,000	1,000	1,500	1,500	2,000
Social Security Tax	4,000	4,000	5,000	5,000	6,000
bstage & Shipping	2,000	2,000	2,000	1,500	2,500
rinting	1,500	1,500	1,500	1,000	1,500
rogram Expenses ⁸	50,000	45,000	60,000	40,000	60,000
nnual Report & Promotion	5,000	5,000	6,000	4,000	7,500
ent & Utilities	6,000	6,000	7,000	6,000	8,000
upplies, Office	1,000	1,000	1,500	1,000	2,000
echnology/ Training	3,500	2,500	3,800	1,600	4,900
elephone	5,000	4,000	5,000	3,000	5,000
ravel OTAL EXPENSE	5,000 \$206,770	4,000 \$197,600	8,000 \$236,300	7,000 \$175,300	10,000 \$256,700

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³ Your Board-approved budget for the last complete operating year

⁴ Your Board-approved budget for the current operating year

⁵ Itemized income and expenses for last quarter or date of proposal submission

⁶ Your Board-approved projected budget for next year

⁷ Grant income must be itemized and identified as secured or pending. You may use another page to explain status of proposed funding. List funding by source, amount requested, and status of request. ⁶ Attach an itemized Program Budget if proposal is for a specific program or project. List all proposed funding sources using the same format as above. The Sapelo Foundation will not fund 100% of any operating budget, program, or project.

The legal name of your organization

² List your organization's categories using this format

GRANT WRITER OR NOT?

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- You are responsible for the grant that you sign and submit!
- Read the Application You are the Subject Matter Expert and must implement the plan that is proposed.
- Ask for writing samples, client references, win rates.
- Sign an agreement that clearly states or ensures terms, process, timelines and confidentiality assurances.
- Establish a plan for communication Grant Writers are only as good as the information provided!
- You get what you pay for!

